

Electronic Acknowledgement Receipt

EFS ID:	9631108
Application Number:	10735470
International Application Number:	
Confirmation Number:	4313
Title of Invention:	Method and apparatus for providing integrated customer care and work-flow management
First Named Inventor/Applicant Name:	Anand R. Kumar
Customer Number:	27128
Filer:	Mark E. Stallion/Jennifer Birmingham
Filer Authorized By:	Mark E. Stallion
Attorney Docket Number:	717841.4
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	RCE.pdf	697843 bf0606c162805cc9d901b1f802cd9770277011b1	no	3

Warnings:

Information:

2		amendmentB.PDF	3225152 11b64570054eb5d4209c29d080b0b2007713c087011	yes	9
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Multipart Description/PDF files in .zip description

Document Description	Start	End
Amendment After Final	1	1
Claims	2	7
Applicant Arguments/Remarks Made in an Amendment	8	9

Warnings:

Information:

3	Fee Worksheet (PTO-875)	fee-info.pdf	30112 83b68993ab0ae077ce8770bb57418ab00a085c9a	no	2
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Warnings:

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Total Files Size (in bytes):			3953107		
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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